WEEE return form

in accordance with EU Directive 2012/19/EU for waste electrical equipment

In accordance with EU Directive 2012/19/EU on waste electrical equipment (Waste Electrical and Electronic Equipment – WEEE), manufacturers in the EU undertake to collect waste electrical and electronic equipment from users in private households, treat it in accordance with regulations, dispose of it and finance the disposal costs. Under the amended Electrical and Electronic Equipment Act (ElektroG3), which applies only in Germany, every manufacturer undertakes to provide a reasonable return option for old appliances of users other than private households – so-called B2B appliances.

Erwin Müller Versandhaus GmbH assumes responsibility for its products and offers to take back old appliances and recycle them or dispose of them in accordance with regulations.

Options for returning and disposing of old appliances

If you wish to have an electrical appliance purchased from Erwin Müller Versandhaus GmbH disposed of by us in an environmentally sound manner, you may hand it in at the local recycling centre or return it to us.

Please contact our customer service at the following e-mail address:

service@erwinmueller.de

You shall then receive by e-mail a return merchandise authorisation number (RMA number) which must be stated in the accompanying documents, as well as the address to which you can return the waste electrical appliance(s).

Next steps

1. Erase all personal data in the electrical or electronic appliance(s). We expressly draw attention to the fact that in accordance with Section 19a ElektroG, you are to erase any personal data in the appliances to be disposed of.
2. Remove waste batteries and waste accumulators that are not enclosed by the waste electrical appliance, as well as lamps that can be removed from the waste electrical appliance without destroying it, before handing in the waste electrical appliance.
3. Pack the appliance/appliances and send them marked “Waste electrical appliance” to:

Erwin Müller Versandhaus GmbH
Buttstraße 2
D-86647 Buttenwiesen